C.L. "BUTCH" OTTER - Governor RICHARD M. ARMSTRONG - Director DEBRA RANSOM, R.N.,R.H.I.T., Chief BUREAU OF FACILITY STANDARDS 3232 Elder Street P.O. Box 83720 Boise, ID 83720-0036 PHONE 208-334-6626 FAX 208-364-1888

September 15, 2009

Thair Pond, Administrator Tomorrow's Hope—Navarro 1655 Fairview Avenue Suite 100 Boise, Idaho 83702

RE: Tomorrow's Hope—Navarro, Provider # 13G038

Dear Mr. Pond:

This is to advise you of the findings of the Medicaid/Licensure Fire Life Safety Survey, which was concluded at Tomorrow's Hope—Navarro, on September 10, 2009.

Enclosed is a Statement of Deficiencies/Plan of Correction, Form CMS-2567, listing Medicaid deficiencies and a similar form listing State licensure deficiencies. In the spaces provided on the right side of each sheet, please provide a Plan of Correction. <u>It is important</u> that your Plan of Correction address each deficiency in the following manner:

- 1. What corrective action(s) will be accomplished for those individuals found to have been affected by the deficient practice;
- 2. How you will identify other individuals having the potential to be affected by the same deficient practice and what corrective action(s) will be taken;
- 3. What measures will be put in place or what systemic change you will make to ensure that the deficient practice does not recur;
- 4. How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be put into place; and,

Thair Pond, Administrator September 15, 2009 Page 2 of 2

5. Include dates when corrective action will be completed. 42 CFR 488.28 states ordinarily a provider is expected to take the steps needed to achieve compliance within 60 days of being notified of the deficiencies. Please keep this in mind when preparing your plan of correction. For corrective actions which require construction, competitive bidding, or other issues beyond the control of the facility, additional time may be granted.

Sign and date the form(s) in the space provided at the bottom of the first page.

After you have completed your Plan of Correction, return the original to this office by **September 28, 2009**, and keep a copy for your records.

Thank you for the courtesies extended to us during our visit. If you have any questions, please call or write this office at (208) 334-6626.

Sincerely,

TAYLOR BARKLEY Health Facility Surveyor

Facility Fire Safety and Construction Program

mro

TB/lj

**Enclosures** 

C.L. "BUTCH" OTTER – Governor RICHARD M. ARMSTRONG – Director DEBBY RANSOM, R.N., R.H.I.T – Chief BUREAU OF FACILITY STANDARDS 3232 Elder Street P.O. Box 83720 Boise, Idaho 83720-0036 PHONE: (208) 334-6626 FAX: (208) 364-1888 E-mail: (sb@dhw.idaho.goy

October 6, 2009

Thair Pond, Administrator Tomorrow's Hope 1655 Fairview Avenue Suite 100 Boise, Idaho 83702

RE: Request for Waiver of *IDAPA* 16.03.11.110.02.(e) for Armga, Meridian, Sapphire, Eagle, and Navarro Homes

Dear Mr. Pond:

This office has received your request dated for a waiver of the non-combustible wastebasket requirement.

Your request for waiver is approved in accordance with *IDAPA* 16.03.11.700 for a permanent variance with the following conditions:

- 1. A designated smoking areas outside each facility be equipped with appropriate ashtrays.
- 2. A single non-combustible trash receptacle be provided nearby for the disposal and holding of smoking materials.
- 3. Smoking materials are to be transferred and held in the non combustible container for a period of not less than 24 hours before being placed with outgoing trash.

With the above consideration, all other trash and waste containers may be of any type construction suitable to produce a more home like environment. Please keep in mind the requirements of *IDAPA* 16.03.11.100.3.a when deciding on the design of the trash containers.

If you have any questions, please contact Mark P. Grimes, Supervisor, Facility Fire Safety and Construction at (208) 334-6626.

Sincerely,

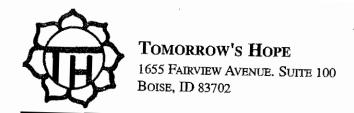
MARK P. GRIMES

Supervisor

Facility Fire Safety and Construction

MPG/li

C: Nicole Wisenor, Co-supervisor, Non Long Term Care Program



PHONE: (208) 319-0760 FAX: (208) 319-0765

Taylor Barkley Health Facility Surveyor Facility Fire Safety and Construction Program Bureau of Facility Standards PO Box 83720 Boise, Idaho 83720-0036

SEP 28 2009

24 September 2009

RE: Request for Waiver

FACILITY STANDARDS

Dear Mr. Barkley,

During your recent survey of our 5 Intermediate Care Facilities, you found a deficiency in State Tag MM324. (IDAPA 16.03.11.110.02(e)). Our current waste receptacles are not made of non combustible material.

I am requesting a waiver for this Tag. Our facilities are non smoking and there is little if any risk of burning material being placed into the waste cans.

In addition, the current waste receptacles are much more home like and present a more normal environment for our residents.

Therefore, I am requesting waiver of this tag for our Armga home, Medicaid #002535000, our Meridian home, Medicaid #002534800, our Sapphire home, Medicaid #002534900, our Eagle home, Medicaid #002535100, and our Navarro home, Medicaid #804053500.

Thank you for your time and effort in this manner. If you have any questions, please contact me at the above numbers.

Sincerely,

Thair Pond Administrator

CC file,homes

Printed: 09/11/2009 FORM APPROVED OMB NO. 0938-0391

(X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 02 B. WING 13G061 09/10/2009 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 946 NORTHWEST 12TH TOMORROW'S HOPE - NAVARRO MERIDIAN, ID 83642 (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) K 000 K 000 INITIAL COMMENTS The facility is a single story Type V (000) residential building that was built in 1996. It is sprinklered in living spaces and closets with quick response heads. It has a complete fire alarm/smoke detection system. Currently the building is licensed for 7 ICF-MR beds. The RECEIVED survey was conducted in accordance with 42 CFR 483,470. SEP 28 2009 The following deficiencies were cited during the fire/life safety survey on September 10, 2009. FACILITY STANDARDS The annual fire/life safety survey was conducted by: Taylor Barkley - Lead Health Facility Surveyor Fire/Life Safety and Construction Program Mark Grimes Supervisor Fire/Life Safety and Construction Program K0046 483.470(j)(1)(i) LIFE SAFETY CODE K0046 The multiple electrical adapter was removed STANDARD Para O responsible by 09/30/09 Utilities comply with Section 9.1. 32.2.5.1. 33.2.5.1 Staff to be trained to ensure requirements are met on a continuum. Para O to enclude checks for compliance during weekly house maintenance checks. Maintenance checks to be reviewed during monthly OA Para Q and Q responsible This Standard is not met as evidenced by: by 10/30/09 Based on observation it was determined that the facility failed to ensure that utilities complied with Section 9.1. LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE Thair Pond, Administrator 09/24/09

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Printed: 09/11/2009 FORM APPROVED OMB NO. 0938-0391

(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION A. BUILDING

(X3) DATE SURVEY COMPLETED

13G061

B. WING \_

09/10/2009

NAME OF PROVIDER OR SUPPLIER

TOMORROW'S HOPE - NAVARRO

STREET ADDRESS, CITY, STATE, ZIP CODE

946 NORTHWEST 12TH MERIDIAN, ID 83642

	ME	3042			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
K0046	Continued From page 1  Findings include:  During the facility tour on September 10, 2009 a 2:35 PM, observation of the Garage revealed a multiple electrical adapter in use powering the time clock. The findings were observed by facili staff and surveyors.				
K0051	483.470(j)(1)(i) LIFE SAFETY CODE STANDARD  A manual fire alarm system is provided in accordance with Section 9.6, 33.2.3.4.1.  Exception No 1: Where there are interconnecte smoke detectors meeting the requirements of 33.2.3.4.3 and there is not less than one manual fire alarm box per floor arranged to continuously sound the smoke detector alarms.  Exception No. 2: Other manually activated continuously sounding alarms acceptable to the authority having jurisdiction.	ai /	K0051 Fire alarm box to remain locked as required Maintenance responsible by 0 Fire alarm box to remain locked and checked during monthly maintenance checks and documentation reviewed during monthly Quality Assuance reviews  Para Q and Q responsible by		
	This Standard is not met as evidenced by: Based on observation, it was determined that the facility did not have the fire alarm system in accordance with NFPA 72.  Findings include:	e			
	During the tour of the facility on September 10, 2009, at 2:22 PM, observation of the Fire Alarm Control Panel revealed that the door to the panel				
			LICALIO: If continuation	shoot Bees 2	

Printed: 09/11/2009 FORM APPROVED OMB NO. 0938-0391

CENTERS FOR MEDICARE & MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES COMPLETED AND PLAN OF CORRECTION A. BUILDING B. WING 13G061 09/10/2009 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 946 NORTHWEST 12TH **TOMORROW'S HOPE - NAVARRO** MERIDIAN, ID 83642

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K0051	Continued From page 2 controls was unlocked. Findings were witnessed and noted by facility staff and surveyors.  NFPA 72 National Fire Alarm Code 1999 Edition 1-5.4.8 Alarm Signal Deactivation.  A means for turning off activated alarm notification appliances shall be permitted only where it is key-operated, located within a locked cabinet, or arranged to provide equivalent protection against unauthorized use. Such means shall be permitted only if a visible zone alarm indication or the equivalent has been provided as specified in 1-5.7.1, and subsequent actuation of initiating devices on other initiating device circuits or subsequent actuation of addressable initiating devices on signaling line circuits cause the notification appliances to reactivate. A means that is left in the "off" position when there is no alarm shall operate an audible trouble signal until the means is restored to normal. If automatically turning off the alarm notification appliances is permitted by the authority having jurisdiction, the alarm shall not be turned off in less than 5 minutes.  Exception No. 1: If otherwise permitted by the authority having jurisdiction, the 5-minute requirement shall not apply.  Exception No. 2: If permitted by the authority having jurisdiction, subsequent actuation of another addressable initiating device of the same type in the same room or space shall not be required to cause the notification appliance(s) to reactivate.	K0051		
	1-5.4.9 Supervisory Signal Silencing. A means for silencing a supervisory signal notification appliance(s) shall be permitted only if it is key-operated, located within a locked enclosure, or arranged to provide equivalent protection against unauthorized use. Such a			

Printed: 09/11/2009 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: (X2) MULTIPLE CONSTRUCTION

02

(X3) DATE SURVEY COMPLETED

13G061

A. BUILDING B. WING \_\_\_

09/10/2009

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

TOMORROW'S HOPE - NAVARRO

946 NORTHWEST 12TH MERIDIAN, ID 83642

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
K0051	Continued From page 3 means shall be permitted only if it transfers the supervisory indication to a lamp or other visible indicator and subsequent supervisory signals in other zones cause the supervisory notification appliance(s) to re-sound. A means that is left in the "silence" position where there is no supervisory off-normal signal shall operate a visible signal silence indicator and cause the trouble signal to sound until the silencing means is restored to normal position.	K0051		
K0147	483.470(j)(1)(i) LIFE SAFETY CODE STANDARD  The administration of every resident board and care facility has in effect and available to all supervisory personnel written copies of a plan for protecting of all persons in the event of fire, for keeping persons in place, for evacuating persons to areas of refuge, and for evacuating persons from the building when necessary. The plan includes special staff response, including fire protection procedures needed to ensure the safety of any resident, and is amended or revised whenever any resident with unusual needs is admitted to the home. All employees are periodically instructed and kept informed with respect to their duties and responsibilities under the plan. Such instruction is reviewed by the staff not less than every 2 months. A copy of the plan is readily available at all times within the facility. 32.7.1, 33.7.1	K0147	Emergency plans to be developed and in place procedures trained to staff Program Driector and Administrator responsible by 10/.  Plans and procedures are to be in place and p trained. Evacuation drills are to be ran and do monthly and at least evry two months per shift. Documentation is to be reviewed during monthly Quality Assurance reviews.  Para Q and Q responsible by 10/3	30/09 rocedures cumented

Printed: 09/11/2009 FORM APPROVED

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 13G061 09/10/2009 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER TOMORROW'S HOPE - NAVARRO 946 NORTHWEST 12TH MERIDIAN, ID 83642 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX COMPLETION (EACH DEFICIENCY MUST BE PRECEEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) K0147 Continued From page 4 K0147 This Standard is not met as evidenced by: Based on interview and record review, it was determined that the facility had not ensured that there was a plan for the protection of all persons in the facility. The findings include: Staff interview and record review on September 10, 2009, at 2:38 PM, disclosed that staff could not find a plan for the protection of all persons in the facility and staff stated they did not know what the plan consisted of. Findings were witnessed and noted by facility staff and surveyors. K0152 K0152 483.470(j)(1)(i) LIFE SAFETY CODE K0152 STANDARD Fire drills to be ran per shift as required (1) The facility holds evacuation drills at least Para Q responsible by 10/30/09 quarterly for each shift of personnel and under varied conditions to -Fire drills are to be ran monthly and at least (i) Ensure that all personnel on all shifts are quarterly per shift as required. Drills are to be trained to perform assigned tasks; documented and monitored during monthly (ii) Ensure that all personnel on all shifts are Quality Assurance Reviews familiar with the use of the facility's emergency

UG4H21

Para Q and Q responsible

If continuation sheet Page 5 of 6

by 10/30/09

(2) The facility must -

drill each year on each shift;

clients with physical disabilities:

and disaster plans and procedures.

(i) Actually evacuate clients during at least one

(ii) Make special provisions for the evacuation of

(v) During fire drills, clients may be evacuated to a safe area in facilities certified under the Health

(iii) File a report and evaluation on each drill: (iv) Investigate all problems with evacuation drills, including accidents and take corrective action:

Printed: 09/11/2009 FORM APPROVED OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION  (X1) PROVIDER/SUPPLI IDENTIFICATION NO		MBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING 02 B. WING		COMPL	(X3) DATE SURVEY COMPLETED		
13G061						09/1	09/10/2009	
	NAME OF PROVIDER OR SUPPLIER STREET AL				STATE, ZIP CODE	روزي بالميانة المساولة عن الريادة من موركون واليالة والمساولة المارة والمارة المارة المارة المساولة	l'alle dramates en e e formale est Americans mateuration (anne autor).	
TOMOR	ROW'S HOPE - NA\	/ARRO		ORTHWES DIAN, ID 83				
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	ACTION SHOULD BE COMPLE O THE APPROPRIATE DAT			
K0152	Care Occupancies Code.  (3) Facilities must r paragraphs (i) (1) a live-in and relief sta  This Standard is no Based on record re the facility failed to quarterly on each s  Findings include:  During record reviee 2:21 PM, revealed any documentation shift drills during the the previous twelve	Chapter of the Life S  neet the requirement of (2) of this section of that they utilize.  In that they utilize of the they uti	by: ed that s at least  2009 at tot have graveyard arters in ere	K0152				

If continuation sheet 1 of 2

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 09/10/2009 13G061 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 946 NORTHWEST 12TH TOMORROW'S HOPE - NAVARRO MERIDIAN, ID 83642 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID ID. (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PRÉFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) M00016.03.11 Inital Comments M 000The facility is a single story Type V (000) residential building that was built in 1996. It is sprinklered in living spaces and closets with quick response heads. It has a complete fire RECEIVED
SEP 28 2009
FACILITY STANDARDS alarm/smoke detection system. Currently the building is licensed for 7 ICF-MR beds. The survey was conducted in accordance with applicable fire/life safety requirements set forth in IDAPA 16.03.11 Rules Governing Intermediate Care Facilities for the Mentally Retarded (ICF/MR). The following deficiencies were cited during the fire/life safety survey on September 10, 2009. The annual fire/life safety survey was conducted by: Taylor Barkley - Lead Health Facility Surveyor Fire/Life Safety and Construction Program Mark Grimes Supervisor MM324 Fire/Life Safety and Construction Program Facility to request waiver to meet this requiement. MM324 16.03.11.110.02(e) Wastebaskets MM324 Facility is non smoking and waste recepticles as now used provide a more normal home like environment.. See Attached waiver All wastebaskets must be of noncombustible or request. other approved materials. This Rule is not met as evidenced by: Administrator responsible by 09/30/09 Based on observation it was determined that wastebaskets that were not made of noncombustible material. Findings include: During the facility tour on September 10, 2009 between the hours of 2:19 PM and 2:25 PM, it LABORATORY DIRECTORS OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE TITLE (X6) DATE Thair Pond, Administrator 09/24/09

**UG4H21** 

Bureau of Facility Standards

STATE FORM

PRINTED: 09/11/2009 FORM APPROVED

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION COMPLETED IDENTIFICATION NUMBER: A. BUILDING B. WING 09/10/2009 13G061 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 946 NORTHWEST 12TH TOMORROW'S HOPE - NAVARRO MERIDIAN, ID 83642 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X5)ΙĐ (X4) ID (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE PRÉFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG TAG DEFICIENCY) Continued From Page 1 MM324 MM324 was observed that the Office and the Kitchen contained wastebaskets that were not made of noncombustible material. Findings were witnessed and noted by facility staff and surveyors. MM345 16.03.11.110.06(f) Portable Fire Extinguishers MM345 MM345 Portable fire extinguishers must be serviced in Portable fire extinguishers will be checkedto accordance with the applicable NFPA Standard ensure they have been serviced and are in 10 (1978 edition), "Portable Fire Extinguishers." operable condition. Extinguishers tags will be This Rule is not met as evidenced by: initialed to indicated they have been checked Based on observation it was determined that the Para Q responsible by 10/30/09 facility failed to ensure that the portable fire extinguishers were being annually serviced / Checks of extinguishers are on the house maintained in accordance with NFPA 10. maintenance check list and will document checks have been done. In addition, the tags Findings include: will be initialed to demonstrate actual physical checks have been completed. Documentation' During the facility tour on August 10, 2009 will be reviewed during monthly Quality between the hours of 2:15 PM and 2:30 PM it Asuurance Reviews. was observed that the portable fire extinguishers Para Q and Q responsible were not being inspected on a monthly basis. by 10/B0/09 Findings were witnessed and noted by facility staff and surveyors.

Bureau of Facility Standards